# SOUTHSHORE BIGHORN ELEVATING COMMUNITY ENGAGEMENT BY AND FOR MEMBERS Photo courtesy of Lori Vagner



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#### PRESIDENT'S LETTER

**AUGUST 2023** 

By Vern Jennings

Dear Neighbors,

On Saturday, October 21 at 11:00 am, our association will hold its 2023 Board of Directors election at the SouthShore Country Club.

If you have the <u>time</u> and see within yourself the <u>attributes needed for success</u> as outlined below, I hope you will run for one of the two impending open positions.

Below provides you with a 'schedule of events' and a bit of detail as to the obligations and attributes for success as a SouthShore Residential Community Association (SSRCA) board member.

#### Schedule of events

- August 17. Board candidate nomination forms mailed to all property owners
- September 20 (by 5:00 pm). Candidacy forms must be <u>received</u> in the HOA office
- October 2. Election ballots mailed to all property owners
- October 20 (by 5:00 pm). Ballots must be <u>received</u> in the HOA office (if not received in HOA office by October 20 at 5:00 pm, property owners may hand-deliver ballots to Jessica Smukal, Election Chairperson, by 11:00 am on election day)
- October 21 (11:00 am). Election day

#### **Obligations**

SouthShore's board of directors consists of up to seven members: four officers and up to three directors. All board members have a fiduciary responsibility and are accountable for ensuring the association is operated in manner consistent with our community's covenants, conditions, and restrictions (CC&Rs), Bylaws, and other governing documents. Fulfilling these responsibilities helps preserve our property values and owners' rights of enjoyment.

#### **Officers**

**President**: responsible for governing the association (consisting of approximately 750 dues paying members) and its board of directors, chairing board meetings, approving communication that is distributed to owners, supervising the management company (e.g., Prime Community Management), and ensuring the consistent enforcement of compliance with the community's CC&R's and other governing documents.

**Vice President**: responsible for performing the duties of the president when the president is not able.

**Treasurer**: responsible for ensuring the short- and longterm financial health of the association. Particularly skilled at understanding and analyzing financial information, preparing and managing operating budgets, and providing for the association's reserves.

**Secretary:** responsible for ensuring a record (e.g., minutes and recordings) of discussions held and decisions made by the board of directors and volunteer committees, as required.

**Directors**: responsible for contributing to the analysis, debate, and decision-making process of the board.

#### Attributes for success

Effective members of SouthShore's volunteer board of directors are:

- Willing and able to put in the time needed to be effective in their role, including attending regularly scheduled board meetings and chairing at least one, if not more, of our association's volunteer committees (reference page 10).
- Passionate about the mission of our association and their role in it.
- Respectful and collegial in their discussions and deliberations with other board members, ensuring a good working relationship and a focus on the greater good. Board members must be willing to support decisions made by the majority of board, even if they personally disagree.

 Open and fair-minded. They strive to gain an understanding of the issues and factors that could impact the association and its members both today and in the future.

In most cases, the CC&Rs, Bylaws and policies are specific in defining the rules, regulations and standards that must be followed. Effective board members respect these rules of governance and seek to apply them uniformly, even when their personal view may differ.

In some cases, the rules of governance are not as specific and require board members use discretion and judgement. In these instances, effective board members are able to set aside their personal view and, instead, balance the rights of the individual property owner(s) with what is best for the overall community. In these situations, fair-mindedness become critically important.

- Consistent, dependable, and accountable to their fellow board members, the management company, and the association's members. They are prepared, attentive, and present at all board meetings.
- Knowledgeable and apply their particular field of expertise to understand complex issues, manage differing opinions, and apply sound judgement.
- High in character, demonstrating integrity, honesty, and ethical behavior in all dealings, as they represent themselves and our entire association.

Again, if you have the time and believe your skills and capabilities would complement our board of directors' operating culture, I ask that you consider running for one of the two soon-to-be open positions.

It has been my honor to serve this community for 7 of the 20 years Dana, my wife, and I have been property owners. I welcome a conversation with you should you too want to serve SouthShore.

Vern
<u>Vjennings2010@aol.com</u>
702 218 0106



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# **News You Need to Know**

#### To ward off confusion

On August 1, 2023, Henderson City Council approved redistricting the city's four wards to comply with the city charter requiring a rebalancing of wards when any one ward's population is 5% greater than the smallest ward.

Effective immediately, Lake Las Vegas, with its population of 6,112, is reassigned from Ward 3, under the leadership of Council Member Carrie Cox, to Ward 1, under the leadership of Council Member Jim Seebock.

Wards by (a) population and (b) % population variance between largest and smallest wards (Lake Las Vegas moves from Ward 3 to Ward 1)					
OLD	Ward 1	Ward 2	Ward 3	Ward 4	
(a)	81,195	85,778	87,760	81,800	
(b)	0.00%	5.64%	8.09%	0.75%	
NEW	Ward 1	Ward 2	Ward 3	Ward 4	
(a)	83,620	83,018	83,969	85,926	
(b)	0.73%	0.00%	1.15%	3.50%	

To learn more about Councilman Seebock, visit the City of Henderson <u>website</u> and/or attend the councilman's "Morning Meet Up" taking place on Wednesday, August 30 at 7:00 am, at Public Works, 314 Water Street, Henderson, NV (see page 8 for details).

#### Stay Informed

If you are interested in learning more about your city and how it operates, <u>subscribe</u> to one or more of its eNewsletters focused on topics from city governance (e.g., city council meetings, planning commission deliberations and decisions, ward redistricting) to upcoming concerts and sporting events.

Worth noting, incorporated in 1953, Henderson is Nevada's second largest city, with more than 336,000 residents.

It is nationally recognized for its stunning parks, trails, master-planned communities, and outstanding quality of life (America's Best Places to Live, Money magazine; America's Best Cities, Business Week; and Safest Cities in America, Forbes).

Take a moment to read the 2022 <u>Livability</u> article about the City of Henderson and all it has to offer.

#### Honor an Active-Duty Service Person

To proudly honor the brave men and women serving in the United States Armed Forces, the City of Henderson is accepting applications for its Hometown Hero banner program until September 1, 2023.

For just \$175.00, Henderson residents, businesses, and organizations, may sponsor a street pole banner to honor an active-duty serviceperson. The honoree must be a Henderson resident or the immediate family member of a Henderson resident, on active duty and in good military standing.

The City of Henderson will install and display selected banners along South Water Street and Green Valley Parkway (south of Horizon Ridge Parkway) for one year.

To honor an active-duty service member or for more information, visit City of Henderson Hometown Hero.

#### "Leaf" no money behind

On July 20, Southern Nevada Water Authority Board of Directors approved the <u>Tree Enhancement Program</u>, providing rebates of \$100 per tree for all new trees that meet the authority's criteria for anyone converting their grass turf to drought-tolerant landscaping.

The program is designed to encourage people to pay the extra cost to put in larger shade trees during those turf conversions, rather than just replacing grass with shrubs and flowers.

To qualify for the rebate, homeowners must have an "in-progress" turf conversion project through the water authority's rebate program, and the tree must come in at least a 15-gallon container, with a minimum height of 5 feet, and have a 20-foot canopy at maturity.

#### **Keeping You Posted**

Effective August 14, Tracy and Shawn Williams, Lake Las Vegas residents, open up a new UPS Store in Monte Lago Village, at 45 Via Brianza, Suite 100. Call 702 564 2831 for details. (Note: in a few months, they are also opening up Perfect Paws Pet Boutique in The Village).

# **POLICIES & PROCEDURES**

#### **Board Meeting Highlights**

By Nancy Campbell Editor-in-Chief, Newsletter Committee

Below are highlights from the July 20 Board of Directors' meetings. Greater details, including minutes, supporting materials, and a recording of the meeting, are available by contacting SouthShore management at <a href="mailto:southshore@primenv.com">southshore@primenv.com</a>.

#### **Committee Reports**

Finances (last reported on April 30, 2023)

- Balance Sheet. The association has \$5.1M in cash, \$467K in the transition fund, \$1.68M in operating cash, and \$2.98M in reserves. Reserve fund coverage is 95%.
- Income & Expense. Year-to-date revenue is \$1.1M. With operating expenses at \$767K, and funding the reserve account with \$154K, the association has net positive income of \$132K.
- Delinquent Accounts. Net active accounts receivable is \$56K, less than 2% of the association's \$3M annual operating budget.

#### Landscape

A significant portion of the board discussion revolved around the state mandated "turf conversion" project, specifically: sequencing, timing, funding, and how to mitigate damage to trees as moisture-bearing grass is removed from the base of these trees.

In this regard, Tree Solutions, SouthShore's tree care service provider, identified 41 trees currently at risk. Of the 41 trees, ten are beyond saving. The remaining 31 trees will be closely monitored and receive supplemental irrigation, as needed, to provide these trees with the greatest chance of surviving.

The board asked the Landscape Committee to ensure any replacement trees provide shade, perpetuate the evergreen ambiance of SouthShore, and avoid obstructing homeowner views.

Due to cashflow constraints and the board's desire to delay or avoid a homeowner assessment, the Landscape Committee is looking at dividing up Phase II of the turf conversion project into smaller projects that may be phased in over the second half of 2023 and into the first quarter of 2024. (Please reference <u>SouthShore Town Hall</u>, June 13, 2023, for greater detail on the turf conversion project).

#### Security

Chad Romero, Site Supervisor, Markman Security, said he is increasing enforcement of speed limits within SouthShore, with a particular focus on the intersection at Grand Mediterra Boulevard and Camino Barcelona Place, and at the stop sign inside SouthShore's front gate.

In parallel, he reminded SouthShore residents to contact front gate security (702 558 2932) if they see a broken sprinkler head casting water onto the street or sidewalk, rather than the intended landscape.

#### Design Review Board

Eight new home builds and 76 renovations or remodels are currently under review.

#### **Unfinished Business**

#### Cox Cable

Negotiations continue with Cox Cable in order to provide SouthShore homeowners with at least two choices for high-speed internet service within our community.

#### Other items of interest

- The board approved \$11.2K for annual asphalt maintenance, against a reserve budget of \$12.5K.
- The board discussed, and decided to delay, reserve funding to paint 96 light poles throughout SouthShore. Current bids for this project exceed budget by \$11K to \$25K. The board is considering descoping the project to remain within budget.
- On Saturday, October 21, SouthShore will hold its annual board meeting and board of directors' election. If interested in serving on the board or one of SouthShore's many volunteer committees, please contact HOA management via email at southshore@primenv.com or call 702 248 7742.

# **COMMUNITY CORNER** SAFETY & SECURITY





#### Knox Knox, is anyone home?

By Alejandro (Alex) Alcantara
Neighborhood Resource Officer
Henderson Police
Monday – Thursday (7:00 am – 5:00 pm)
702 267 5100
neighborhoodwatch@cityofhenderson.com

Fort Knox was built in 1936 and is known for two things:

- 1. Housing the country's gold
- 2. Being practically impenetrable

In my 15 years working the streets, I have, on occasion, kicked doors down to check on someone's welfare or address an emergency medical situation. Except for one door that would just not fall, all others eventually gave way.

The problem with breaking down doors is that they must be repaired, and that can be costly and inconvenient. Even if the bill is eventually paid for by an insurance company, there is the frustration of waiting for the damage to be repaired, leaving the property vulnerable until the repair is complete, and running the risk of an insurance premium increase at time of insurance coverage renewal.

There is another option: the Knox-Box, a product supported by the Henderson Fire Department that can prevent forced entry and, thus, the damage caused by forced entry.

Instead of gold, the Knox-Box holds one key, your house key, and ONLY the Henderson Fire Department has access to open your Knox-Box with a single Knox-Box key secured in their fire engines.

When emergency strikes, firefighters will use the Knox-Box key secured in their fire engines to unlock your Knox-Box and access your residence without knocking down your home's door.

This method is more secure than placing a key under the welcome mat or using a key lock box that can be stolen and forcibly opened. <u>It is important to note</u>, <u>police do not have access to Knox-Boxes</u>.

The Knox-Box is ideal for individuals who travel frequently, or those with a history of medical problems, are recuperating from a hospital stay, or live alone and use electronic calling/medical alert services.

There are some requirements that go along with purchasing a Knox-Box:

- They can only be purchased from the Knox-Box website. Be prepared to spend close to \$200. <a href="https://www.knoxbox.com/">https://www.knoxbox.com/</a>
- The only model that is accepted to work in conjunction with the City of Henderson Fire Department is the one that fits over your door or security door.
- 3. Once you receive your Knox-Box, take it to your nearest Henderson Fire Department station. They will unlock the Knox-Box and allow you to place your house key inside of it. Then, the fire department will lock your Knox-Box and return it to you for your installation over your residence's door.

Experience has taught me, seconds and minutes matter when attempting to save lives.

If you or a family member meet the criteria listed above, consider using a Knox-Box.

For further information regarding Knox-Boxes visit the Henderson Fire Department website, <u>Knox-Box</u> <u>Program</u>, or call 702 267 2222.

Until next month and stay hydrated.

- Officer Alex Alcantara



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# SIGNATURE EVENTS



#### Saturday, August 12 and 26 (8:00 pm)

AUGUST NIGHTS: Latin Concert Series (\$15/pp)

Water Street Plaza Amphitheater

City of Henderson events

#### August 12: Ricardo Lemvo & Makina Loca

 Afro-Cuban rhythms with pan-African styles. Described by the Los Angeles Times as "seamless and infectious."

#### August 26: QUITAPENAS

 Tropical Afro-Latin combo with 60s, 70s, and 80s aesthetic. Engage in the liberating evenings of Angola, Peru, Colombia, Brazil and beyond.



#### Wednesday, August 30 (7:00 am)

CITY COUNCIL MEMBER MEET UP: Councilman Jim Seebock Public Works | 314 Water Street, Suite 110, Henderson, NV 89015

Free to attend; complimentary refreshments available while supplies last.

Due to City of Henderson's Charter requiring a balanced distribution of population across Wards, effective August 1, 2023, Lake Las Vegas now resides within Ward 1, under the leadership of Council Member Jim Seebock (formerly Ward 3 under the leadership of Carrie Cox).

Take this opportunity to meet and talk with Council Member Jim Seebock.

https://www.cityofhenderson.com/government/departments/mayor-and-council/events



#### Friday, September 29 - Saturday, September 30

#### LAKE LAS VEGAS CLASSIC

Reflection Bay Golf Course www.lakelasvegasclassic.com

#### Friday, September 29: Golf Tournament (start at \$1,600/foursome)

Scramble format tournament with a morning and afternoon shotgun.
 Approximately 55 teams compete for prizes and enjoy a continental breakfast, buffet lunch, and fun on-course contests.

#### Saturday, September 30: Culinary Feast (\$125/pp)

Sample amazing cuisine made onsite from up to 15 of the finest local and regional chefs/restaurants as you wander from booth to booth in this dine around format. Enjoy wine, beer and unique cocktails, and live music starting at 7:00 pm. Dinner ticket is all inclusive of your food and beverage and of course the dancing and good times.

# **UPCOMING EVENTS**

SEPTEMBER			
01 (Friday)	3:00 pm	Office closes	HOA Office
04 (Monday)	All Day	Labor Day (office closed)	HOA Office
11 (Monday)	9:00 am	Finance Committee	Zoom
	10:00 am	Landscape Committee	HOA Office
	1:00 pm	Security Committee	HOA Office
13 (Wednesday)	11:00 am	Design Review Board	* SSCC
14 (Thursday)	10:00 am	SouthShore Board Meeting	SSCC
27 (Wednesday)	11:00 am	Design Review Board	SSCC
OCTOBER			
02 (Monday)	9:00 am	Finance Committee	Zoom
	1:00 pm	Security Committee	HOA Office
09 (Monday)	10:00 am	Landscape Committee	HOA Office
11 (Wednesday)	11:00 am	Lake Las Vegas Master Association Board Meeting	Zoom
21 (Saturday)	10:00 am	SouthShore Board Meeting	SSCC
	11:00 am	SouthShore Election & Annual Meeting	SSCC
25 (Wednesday)	11:00 am	Design Review Board	SSCC
26 (Thursday)	10:00 am	SouthShore Board Organizational Meeting	SSCC
27 (Friday)	All Day	Nevada Day (office closed)	HOA Office

<sup>\*</sup> SSCC (SouthShore Country Club)

# **BOARD & COMMITTEE VOLUNTEERS**

"Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has." - Margaret Mead

#### **BOARD OF DIRECTORS**

Vern Jennings, President\*
Rod Isler, Vice President
Vicki Hafen-Scott, Treasurer
Rick Phillips, Secretary
Sam Schmidt, Director

#### **VOLUNTEER COMMITTEES**

#### **Administrative**

- Vern Jennings\*
- Rod Isler

#### **Design Review Board**

- Les Crouch\*
- Jim Avery
- Terry Devlin
- Pat Evans
- Dean Hampton

#### **Finance**

- Vicki Hafen-Scott\*
- Henri Cuddihy
- Alex Doka
- Sam Schmidt

#### Landscape & View

- Vern Jennings\*
- Sheryl Alexander
- Myrna Frame
- Barbara Gunn
- Vicki Hafen-Scott
- Francoise Markus
- Reba St. Clair
- Paul Trapp
- Erik Zedelmayer

#### Newsletter

- Nancy Campbell\*
- Roberto Bruckstein
- Vern Jennings
- Lori Vagner
- Ava Zedelmayer

#### **Policies**

- Vern Jennings\*
- Chuck Doherty
- Kathy Freberg
- Vicki Hafen-Scott

#### Security

- Rick Phillips\*
- Henri Cuddihy
- Kathy Freberg
- Francoise Markus
- Sam Schmidt
- Bruce Thacher

<sup>\*</sup> Chairperson annotated with an asterisk. Please contact management office if you are interested in volunteering for one or more of the above committees (<a href="mailto:southshore@primenv.com">southshore@primenv.com</a> or 702 248 7742).

# NEIGHBORHOOD NOTES LAKE LAS VEGAS MASTER ASSOCIATION

On Wednesday, July 12, the Lake Las Vegas Master Association (LLVMA) held its annual Board of Directors Meeting, wherein they discussed the association's financial position and performance as of May 31, 2023, announced Board of Directors election results, and covered other items of interest to homeowners.

Below is a brief summary of this meeting. Greater details, including minutes, supporting materials, and a recording of the meeting, are available by contacting Anneliese Gamboa, General Manager, Lake Las Vegas Master Association at 702 568 7948 or via email at info@lakelasvegas.com.

#### **Balance Sheet**

The association has total assets of \$4.04M, with \$561K in operating cash and \$358K in reserve cash. According to the reserve study, the recommended reserve account balance at the end of 2023 should be \$9.5M.

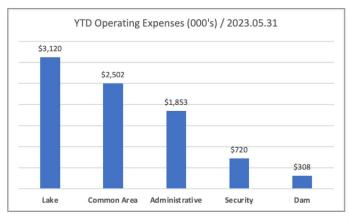
Total accounts receivable of \$2.2M, less 1.06M allowance for doubtful active accounts, resulting in net active accounts receivable of \$1.1M.

Liabilities total \$1.97M with equity at 2.07M.

#### **Income & Expense**

As of May 31, year-to-date operating revenue was \$7.6M, operating expense was \$8.5M, resulting in year-to-date net negative income of \$955K.

Operating expenses, largest to smallest, include lake management (37%); common area maintenance (29%); administration (22%); security (8%); and dam maintenance (4%).



#### Election

Glynn Alan, Market President, iHeartMedia, was re-elected Director and Homeowner Representative on the Master Association Board. The balance of the seven-member board includes:

- President: Cody Winterton, Division President,
   Raintree Investment Corporation (RIC)
- Vice President: Pat Parker, President, RIC
- Secretary: Greg Gooding, Gooding Hospitality Group
- Treasurer: Jeff Anderson, Executive Vice President, RIC.
- Director: Chris Janson, Partner, RIC
- Director: Ryan Wolfington, President, Jewel, Inc.

#### Other items of interest

- Effective August 7, Jeremy Johnson replaces Terry Devlin as Assistant Community Manager. Jeremy may be reached at jjohnson@lakelasvegas.com.
   Julie Williams continues as Community Standards Coordinator (jwillams@lakelasvegas.com).
- As fewer and fewer insurance companies are willing to insure earthen dams, the Lake Las Vegas Master Association is faced with a potential double-digit increase in its insurance rates.
- Two additional cellular towers are planned for Lake Las Vegas. One will be located near the Del Webb development, the other closer to the dam.
- Construction of the Green Valley Grocery store, to be located on the northwest corner of Galleria Drive and Lake Las Vegas Parkway, will commence in 2024. This store will provide residents with comparable products and services as Seasons Grocery, with improved access to parking.
- Visit <a href="https://lakelasvegas.com/">https://lakelasvegas.com/</a> and stay informed by subscribing to the LakeStyle newsletter at <a href="https://lakelasvegas.com/lakestyle/">https://lakelasvegas.com/lakestyle/</a>.
- The next Lake Las Vegas Master Association board meeting will take place on October 11 at 11:00 am. The Lake Las Vegas budget ratification meeting will take place on November 15 at 11:00 am. For further details, contact info@lakelasvegas.com.

## LINKS BEYOND THE LINKS

# LAKE LAS VEGAS SERVICE PROVIDERS DIRECTORY

Hotels, restaurants, news home developments, and other services for Lake Las Vegas residents

https://www.flipsnack.com/E767CBBBDC9/lake-lasvegas-retail-services.html

#### HOMEOWNER ASSOCIATIONS

#### Lake Las Vegas Master Association

(Taylor Association Management) 1600 Lake Las Vegas Parkway

Phone: 702 568 7948

Anneliese Gamboa, General Manager Email: <a href="mailto:agamboa@lakelasvegas.com">agamboa@lakelasvegas.com</a>

Lake Las Vegas - Community Patrol 702 249 5086

**Lake Las Vegas - Lake Patrol** 702 682 6932

Lake Las Vegas - Marina 661 204 9198

#### SouthShore Residential Community Association

(Prime Community Management)
220 Grand Mediterra Blvd

Phone: 702 248 7742

Jessica Smukal, General Manager Email: <u>ismukal@primenv.com</u>

Email: southshorenewsletter@yahoo.com

Website: ssllv.com

#### Mantova Homeowners Association

(First Service Residential) 25 Via Mantova, Unit 2 Phone: 702 566 0013

Michelle Wolven, Community Manager Email: <u>michelle.wolven@fsresidential.com</u>

#### SouthShore Golf Villas Homeowners Association

(Nicklin Community Management Services) 375 N Stephanie St, Suite 911

Henderson, NV 89014

Phone: 702 851 7660 x2211

Amanda Miles, Community Manager

Email: amiles@nicklincm.com



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Sharla Scharpnick
Broker Salesperson | LIC# BS.0070056
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O 702.616.1910
sharla.scharpnick@gmail.com



#### INTERESTED IN ADVERTISING?

The SouthShore Residential Community Association (SSRCA) newsletter is published six times a year and distributed electronically to all residents.

Additionally, on occasion, some content is also shared with, and further distributed by the Lake Las Vegas Master Association (LLVMA).

We publish February, April, June, August, October, and December.

Camera ready work is appreciated by the 1st of the month.

We hope you will consider advertising with us by contacting Nancy Campbell, Editor-in-Chief, at <a href="mailto:southshorenewsletter@yahoo.com">southshorenewsletter@yahoo.com</a>.